



sensing your world

End of Life notification

for the SF40/C.



Dear valued customer

We hope this message finds you well. We sincerely value your ongoing support and confidence in LightWare LiDAR. We are reaching out to inform you of an important update regarding our product offerings.

After careful consideration, we have made the decision to discontinue production of the LightWare SF40/C. Recognizing that this decision may impact your current or future projects, please be assured that we are dedicated to providing support throughout this transition.

The decision to discontinue the SF40/C was not taken lightly, but after careful consideration, we believe it is in the best interest of our customers. The primary reasons for this decision include the SF40/C being too bulky and heavy, and consequently we have observed a consistent decline in SF40/C sales as customers shift towards lighter microLiDAR® sensors. Furthermore, the technology

utilized in the SF40/C has become outdated, and we are facing intermittent supply constraints as a result. In order to maintain our commitment to providing cutting-edge solutions, we have decided to focus our resources on developing and improving our more advanced product offerings.

Alternative microLiDAR® sensor

As an alternative, we recommend exploring the SF45/B microLiDAR® sensor. This flagship 320° scanning microLiDAR® weighs just under 58g and offers enhanced performance and capabilities in a much smaller form factor. It has also recently been updated with two alarm zones to better support obstacle detection.

End of Sale timeframes

We are committed to ensuring a smooth transition for our customers. SF40/C sensors will remain available for purchase for the next 9 months, with the final date of sale scheduled for January 31, 2025. Following this, our commitment to your satisfaction continues with dedicated hardware support throughout the 24-month warranty period. Furthermore, our technical support services will be available until January 31, 2028, but limited to the last SF40/C firmware revision. We encourage you to consult our general terms and conditions of sale, providing clearer definitions and additional information.

We recognize that product transitions can pose challenges, and we want to express our gratitude for your understanding and continued trust. Your satisfaction remains our top priority, and we are committed to providing unwavering support throughout this process. Should you have any questions or require further assistance, please do not hesitate to reach out to our dedicated support team at support@lightwarelidar.com.

We appreciate your partnership and look forward to serving you with our latest innovations and solutions in the future. Thank you for choosing LightWare LiDAR.

Yours, in sensing the future

LightWare

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