



Date : Dec 10, 2020

To : Whom it may concern

Re : IDH : 2323877, LOCTITE MSC 1000S 250ML

Dear Valued Customer,

This letter serves to clarify that we have resolved the short supply of a packaging component that had limited our supply of the product in reference, due to the COVID-19 pandemic and we can revert back to our original Kornye-source supply (IDH: 2323877) from the alternative China-source (IDH: 426489).

With immediate effect, please start placing your orders now for mid-January 2021 deliveries. Should you require urgent deliveries for December, please check with your local customer service who should be able to assist.

Inconvenience caused is deeply regretted.

Thank you for your continued business, understanding and cooperation.

Your Sincerely,

A handwritten signature in black ink, appearing to read "V. Chia", written in a cursive style.

Vincent Chia
Global Product & Technology Manager
Solder Products