

# PRODUCT ADVISORY NOTICE

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## KEEPING YOU INFORMED OF PRODUCT CHANGES

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**TO:** Sales Representatives and Distributors

**DATE:** 02/12/24

**SUBJECT:** Touch Encoder Software Development Kit (SDK) Part Number Changes

This Product Advisory Notice is to alert you that Grayhill has obsoleted the Software Development Kit (SDK) part numbers below:

1. TE-M321-SDK
2. TE-M321-SDKT

The above part numbers will be replaced with those below:

1. TE-M32-1U-SDK – with Touch Encoder Unit and USB
2. TE-M32-1C-SDK – with Touch Encoder Unit and CAN
3. TE-M32-0U-SDK – no Touch Encoder Unit and USB
4. TE-M32-0C-SDK – no Touch Encoder Unit and CAN

***Please forward this notification to the appropriate person(s) in your organization.***

### **Description of Change**

The TE-M321-SDK and TE-M321-SDKT part numbers are no longer available or necessary as Grayhill moves away from the iOS development environment, which required an iPad, and moves to a PC tool, [GUIDE](#). The new SDK part numbers are designed to be used out of the box with Grayhill's other tools, GUIDE and TE Dashboard, without the need for additional hardware such as an iPad or a CAN/USB adaptor.

### **Reason for Change**

The Touch Encoder product line's design improvements over the last two years have driven changes in how customers develop with the Touch Encoder. The new SDKs offer a plug-and-play solution to work and develop with the improved and expanded Touch Encoder product line.

### **Effective Date**

The new Touch Encoder SDK part numbers will be available from Grayhill's distributors beginning March 29, 2024. The obsoleted part numbers are no longer available.

### **Action Required**

For customers with current open orders, please contact your Grayhill, Inc., representative to have the order converted to a new part number. Please contact your Grayhill, Inc., Area Sales Leader or Sales Engineer for further information.

[Discover Touch Encoder](#)

