

Phoenix Contact Inc.
P.O. BOX 4100
Harrisburg, PA 17111-0100
Phone: 717-944-1300

Product Change Notification

PCN-MI-9077-2023

| Business Unit | Product Line Code | Type of Change | Action | Date of Issue |
|---------------------------------|-------------------|-----------------------------|-------------------------------|---------------|
| MI - Marking and Identification | BG1 | Product Change Notification | Notify Distributors and Field | 10/11/2023 |

The following Phoenix Contact products have been modified. Existing specifications will be met or exceeded. Please review and acknowledge this document and inform your personnel as needed.

| Description for Product Change Notification |
|---|
| Firmware update 5.43.2 improves the overall print quality by re-tensioning the ink ribbon and also eliminates the occasional error of minimum ink ribbon retraction after printing. Please update the firmware by going to our landing page https://www.phoenixcontact.com/en-us/us-lp-printers?cpn=murl_printers&murl=printers scroll down to the THERMOMARK CARD 2.0 click Product details tab, click Downloads and scroll to Firmware and download the file then run to your printer. For assistance, please contact our technical support team at 800-322-3225. |

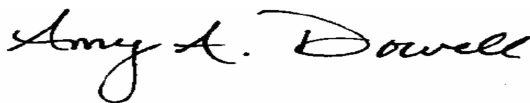
| Stock Status |
|--|
| Can existing stock still be used? Yes |
| Is mixture of stock acceptable? Other (see below) |
| OTHER: Due to the nature of this PCN, stock status is highly dependent on the application for which the product is utilized. Customers are advised to review this notification and determine impact on existing stock for the actual application(s). |

| Transaction Dates |
|--|
| Date modification goes into effect from Germany: 10/2/2023 |
| Expected first shipment (from Phoenix Contact) of the modified products(s): 10/2/2023 |

Should you have any issues with the timeline or content of this product change, please contact Phoenix Contact using the information below. Customers should acknowledge receipt of the PCN within 30 days of delivery of the PCN; provided, however, that the failure to acknowledge receipt does not affect the product change or the effective date thereof.

Contact Info:
Tom Waybright
twaybright@phoenixcontact.com

Thank you,



Amy Dowell
Senior Product Marketing Manager



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| Part # | Type Description |
|---------|---------------------|
| 1085267 | THERMOMARK CARD 2.0 |